



General Terms and Conditions (GTC)

To improve readability, the masculine form is used when referring to persons, but the feminine form is always included.

1. Validity

These GTC apply to all tickets issued by Sport Events Gstaad GmbH (hereafter referred to as SEG) to natural and legal persons. All tickets are issued exclusively based on the GTC. Deviations from these GTC are only valid in writing.

SEG reserves the right to amend the GTC at any time and without informing the Ticket Holder in advance. The currently available and current version can be found at: www.beachgstaad.ch/de/agb
When purchasing tickets, the GTC valid at the time the contract is concluded shall apply.

2. General information

By purchasing a ticket or receiving accreditation, the purchaser or holder of the ticket accepts the validity of SEG's GTC. He thereby confirms that he has read and understood them.

The purchaser or holder of the ticket/accreditation must follow the instructions of the supervisory and security service and undertakes to comply with the security and implementation regulations. Failure to do so may result in the purchaser or holder of the ticket/accreditation being removed from the event and the ticket being forfeited without compensation. SEG reserves the right to assert further claims for damages.

3. Access to the event area

Access to the event site (Center Court) will only be granted with a valid ticket or accreditation. Tickets will be checked at the official ticket exchange points (barcode) and exchanged for a control wristband. The control wristband entitles the holder to enter the event grounds (Center Court). It must be worn securely on the wrist.

Damaged or loose control wristbands/accreditations will not be accepted. Lost or damaged control wristbands/accreditations will not be replaced.

Every ticket holder is obliged to show their control wristband or accreditation to the supervisory and security service without being asked and to hand it over for inspection on request. In the case of discounts (e.g. children's rates) that have been claimed, the corresponding authorization (age check) must be proven on request.

The organizer's supervisory and security service will carry out security and admission checks at all official entrances for the entire duration of the event.

Persons who do not comply with the instructions of the supervisory and security service or who become abusive towards them, start fights, are under the influence of drugs or are excessively alcoholised will be refused entry to the event site or will be turned away from the cordoned-off area.

Any misuse of access authorizations will be punished and will result in the immediate withdrawal of the ticket without compensation.



Visitors are prohibited from carrying or using the following items:

- Fireworks, flares, smoke powder, smoke bombs or pyrotechnic, dangerous and prohibited objects
- Weapons of any kind
 - Items and objects that can be used as weapons, cutting, thrusting or stabbing weapons or as projectiles
- Advertising material (banners, signs, etc.), flyers and/or promotional items
- racist, xenophobic, right-wing extremist or political propaganda material
- Gas spray cans as well as corrosive and coloring substances
- Bottles, cups, jugs or other objects made of glass or any other fragile, splintering or particularly hard material
- Animals
- Laser pointers
- Equipment such as video cameras and professional equipment suitable for recording, transmitting and distributing sound and images of the event.
- Bulky objects such as ladders, stools, (folding) chairs, boxes, large bags/backpacks or suitcases

4. Ticket purchase

See Tickets AG is the official ticket partner of SEG. It is responsible for the technical processing of ticket orders.

The ticket purchase becomes effective upon payment of the ticket price. Upon payment, the visitor agrees to these GTC.

Resale, whether for commercial or non-commercial purposes, is prohibited.

Tickets may not be used for advertising or promotional purposes (e.g. advertising, competitions, prize draws, promotions) without prior written permission.

The first user of a ticket will be admitted to the event site. If several identical tickets are in circulation, these can be rejected at the official ticket exchange point without entitlement to a refund of the ticket price.

5. Ticket cancellation

Tickets can be returned 60 days before the start of the tournament, provided the ticket category purchased is not yet sold out. The corresponding gross ticket value will be refunded minus a 15% processing fee. Contact by email: ticketing@beachgstaad.ch including address and bank details (IBAN + BIC). Cancellation of tickets is only possible if the ticket purchaser contacts us personally (email address must match).

A later ticket withdrawal is not possible and the ticket can no longer be canceled.

Ticket upgrades are possible if the corresponding ticket category is available and the category already purchased is not sold out.



6. Interruption, postponement, cancellation

SEG reserves the right to make changes to the date, time and location of events in the event of unforeseeable circumstances, such as force majeure, safety reasons or on the instructions of a law enforcement agency.

As long as the safety of all (guests and participants) is guaranteed, the beach volleyball matches will also take place in the event of rain and bad weather. We would like to point out that delays and interruptions may occur. Tickets will not be refunded.

The following regulations apply in the event of cancellation or postponement:

- In the event of a cancellation up to and including 24 hours before the first beach volleyball match, there will be a refund of the gross ticket value minus the 15% processing fee.
- In the event of a cancellation within 24 hours before the first beach volleyball match and/or if less than 3 matches (spread over the day) could be played in the event of the match being canceled, the gross ticket value minus 50% will be refunded.
- In the event of a postponement to another match day at the same venue, all ticket categories remain valid for access to the specified zone. The gross ticket value will not be refunded.

If there is a reason for a refund of the gross ticket value, the order number of the ticket, the address and bank details (IBAN + BIC) must be sent to ticketing@beachgstaad.ch. A ticket refund is only possible if the ticket purchaser contacts us personally (email address must match). No refunds will be made on site.

A refund of travel, accommodation or other costs incurred by the ticket holder are excluded. Furthermore, all processing, shipping and order fees incurred by the ticket holder at the time of purchase are excluded from a refund.

If the tickets are not used for a reason for which SEG is not responsible, there is no entitlement to a refund.

7. Stay in the event area

Attendance at the beach volleyball tournament is at your own risk.

Every visitor to the tournament gives his irrevocable consent to the use of his image and voice free of charge for all present and future media. This applies to live broadcasts, live transmissions, broadcasts and/or recordings of images and/or sound made by SEG or its agents in connection with the tournament.

8. Customer data

Customer data that is necessary for the execution of the order is stored electronically by SEG and See Tickets AG. This data is subject to data protection and is only used by SEG for its own purposes (e.g. internal analyses).

See Tickets AG privacy policy: customer-support.seetickets.ch/portal/en/kb/articles/data-protection
Privacy policy SEG: www.beachgstaad.ch/de/datenschutz



As part of the purchase of a ticket, we disclose certain personal data to sponsors of the event to varying degrees and subject to certain conditions (currently in particular to SWICA for marketing purposes, including contacting for insurance advice; further information on SWICA's data protection policy can be found at www.swica.ch/datenschutz). We do this in order to fulfil our sponsorship agreements and in the interest of the participants to finance our event in an appropriate format and to carry it out sustainably. Please let us know if you do not wish this to happen.

9. Other

Any invalidity of one or more provisions of these GTC shall not affect the validity of the remaining provisions. Such an invalid provision shall always be replaced by a provision that comes closest to the economic purpose of the invalid provision. The General Terms and Conditions (GTC) and the house rules of the organizer are an integral part of the contract concluded with the purchase of this ticket.

The place of jurisdiction is Thun, BE. Swiss law is applicable.

Gstaad, November 29, 2024
Sport Events Gstaad GmbH